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DEKRA Certification

Les structures de certification EN 9100:2016

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Les différentes structures possibles de certification :

- ✓ **Mono-site**
- ✓ **Multi-sites**
- ✓ **Campus**
- ✓ **Plusieurs sites (« *several sites* »)**
- ✓ **Organismes Complexes**

Le client doit examiner :

Les sites,

La/Les chaîne(s) de valeurs de l'entreprise (processus end-to-end dans le but de livrer un produit ou un service à un client)

L'auditeur devra confirmer que la structure choisie par l'organisme est justifiée et conforme

Les structures de certification EN 9100:2016

Les critères communs d'éligibilité à un schéma de certification sont les suivants :

- ✓ **Un SMQ commun,**
- ✓ **Tous les sites ont un lien légal, organisationnel ou contractuel avec la fonction centrale,**
- ✓ **Un système d'audit interne et de management commun,**
- ✓ **La fonction centrale peut initier des changements et des actions correctives,**
- ✓ **La fonction centrale recueille et analyse les données de performance.**

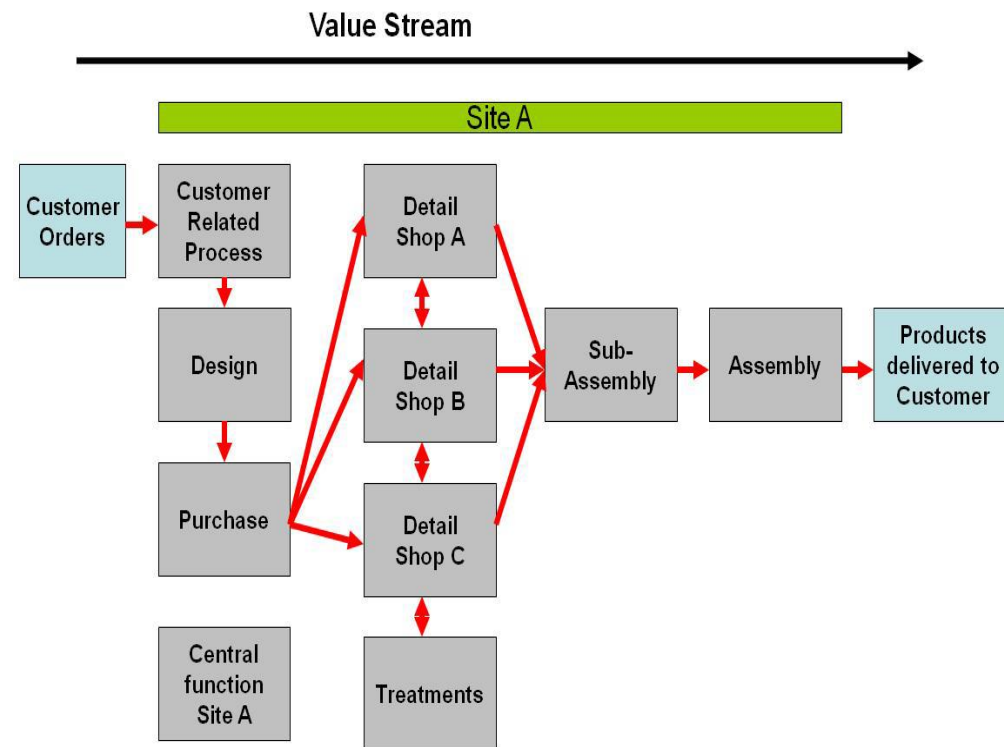
Tableau récapitulatif des structures de certification



Type of Certification	Single Site	Multiple Site	Campus	Several Sites	Complex Organization
Description:	<ul style="list-style-type: none"> An organization that operates at one site. 	<ul style="list-style-type: none"> An organization having an identified central function and a network of sites at which activities are fully or partially carried out. All sites must be doing substantially the same manufacturing and/or value added process. 	<ul style="list-style-type: none"> An organization having an identified central function and a decentralized, sequential, linked product realization process. 	<ul style="list-style-type: none"> An organization having an identified central function and a network of sites that do not meet the criteria for a multiple site or campus organization. Several sites are listed on the same certificate. 	<ul style="list-style-type: none"> An organization having an identified central function and a network of locations that are any combination of multiple site, campus, several sites, or more than one campus.
Eligibility Criteria: NOTE: An organization must meet ALL criteria.	<ul style="list-style-type: none"> Stand-alone self-supporting organization with no value stream dependencies from related companies operating under the same QMS. One address. 	<ul style="list-style-type: none"> All sites shall have a legal or contractual link with the central office. One QMS with central control, management review and internal audit. Central office can require other sites implement corrective action. Central collection and analysis of data and ability to initiate organizational change. Complies with IAF MD 1, "Multi-site Organization" definition and eligibility requirements. All QMS processes at all sites have to be substantially (i.e., >80%) the same and are operated to the same methods and procedures. Some sites may conduct fewer processes than others. Sampling per IAF MD 1 will be allowed for 9120 certifications. One address per site. 	<ul style="list-style-type: none"> All sites shall have a legal or contractual link with the central office. One QMS with central control, management review and internal audit. Central office can require other sites implement corrective action. Central collection and analysis of data and ability to initiate organizational change. The outputs from one site are an input to another site to realize the final product or service. A single value stream. Can be dissimilar processes at different sites or combination of the sites that contribute to the same overall product or service being realized. More than one product or service may be realized providing they are substantially (i.e., >80%) the same (e.g., a family of products) and realized through the same methods and procedures. One address per campus. 	<ul style="list-style-type: none"> All sites shall have a legal or contractual link with the central office. One QMS with central control, management review and internal audit. Central office can require other sites implement corrective action. Central collection and analysis of data and ability to initiate organizational change. Processes at each of the sites is not substantially similar (i.e., <80% similar). Processes may be operated to the same or different methods and procedures that are controlled through one common management system. Sites realize different products or services. One address per site. 	<ul style="list-style-type: none"> All sites shall have a legal or contractual link with the central office. One QMS with central control, management review, and internal audit. Central office can require other sites implement corrective action. Central collection and analysis of data and ability to initiate organizational change. Overall structure contains combinations of multiple site, campus several sites or more than one campus. Requires IAQG OPMT approval of rationale, justification, audit day calculations, audit program, and sampling plan (for 9120, multiple site or campus). One address per site and campus.
Audit Day Calculations:	<ul style="list-style-type: none"> 9104/1 Table 2 using total number of employees. No reductions allowed unless applying ASRP or CAAT. Additions allowed. 	<ul style="list-style-type: none"> 9104/1 Table 2 using the number of employees from each site. No reductions allowed unless applying ASRP as part of Category 2 or CAAT. Additions allowed. 	<ul style="list-style-type: none"> 9104/1 Table 2 using the total number of employee from all sites added together as a starting point. Required 10% addition to support communication and other aspects of audit of a campus. No reductions allowed unless applying ASRP or CAAT. Other additions allowed. 	<ul style="list-style-type: none"> 9104/1 Table 2 using the total number of employees from each site as a starting point. 30 % maximum reduction allowed at each site for reduced scope complexity (reference Table 4). No other reductions allowed unless applying ASRP or CAAT. Additions allowed. 	<ul style="list-style-type: none"> Any combination of campus, multiple sites, and/or several sites. Can include more than one campus. Calculate using requirements for each type of entity within the organization using 9104/1 Table 2. Requires IAQG OPMT approval.
Initial Audit:	<ul style="list-style-type: none"> One site with audit duration as defined above. 	<ul style="list-style-type: none"> All sites audited with audit duration as defined above. 	<ul style="list-style-type: none"> All sites audited. CB to allocate total time between all sites to achieve an effective audit. 	<ul style="list-style-type: none"> All sites audited with audit duration as defined above. 	<ul style="list-style-type: none"> All sites audited.
Surveillance:	<ul style="list-style-type: none"> Annual surveillance using 9104/1 Table 2 (based upon 1/3 of initial audit duration). 	<ul style="list-style-type: none"> Refer to 9104/1 table 3 for frequency and table 2 for audit day calculations. 	<ul style="list-style-type: none"> All sites audited using 9104/1 Table 2 for surveillance (based upon 1/3 of initial audit duration) plus minimum 10% addition. 	<ul style="list-style-type: none"> All sites audited using 9104/1 Table 2 for surveillance (based upon 1/3 of initial audit duration). Up to 30% maximum reduction per site for reduced scope complexity. 	<ul style="list-style-type: none"> Dependent on combination.

STRUCTURE SITE UNIQUE

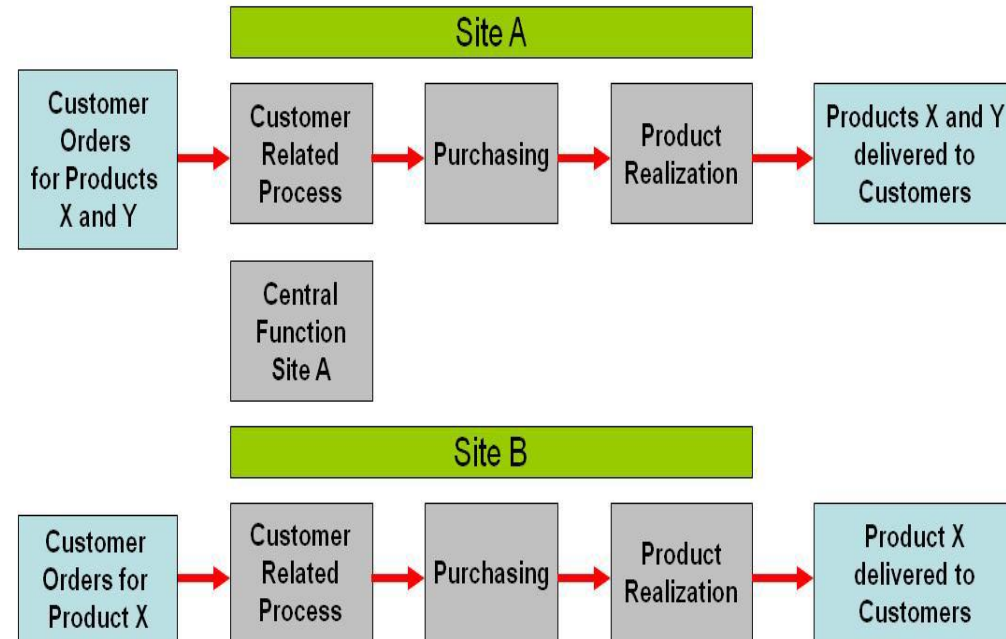
- ✓ Un organisme avec une seule adresse, Un ou plusieurs bâtiments qui font partie d'une adresse
- ✓ Une ou plusieurs familles de produits sont fabriqués



STRUCTURE SITE MULTIPLE

Une fonction centrale identifiée (pas nécessairement le siège) où certaines activités sont planifiées, organisées, contrôlées

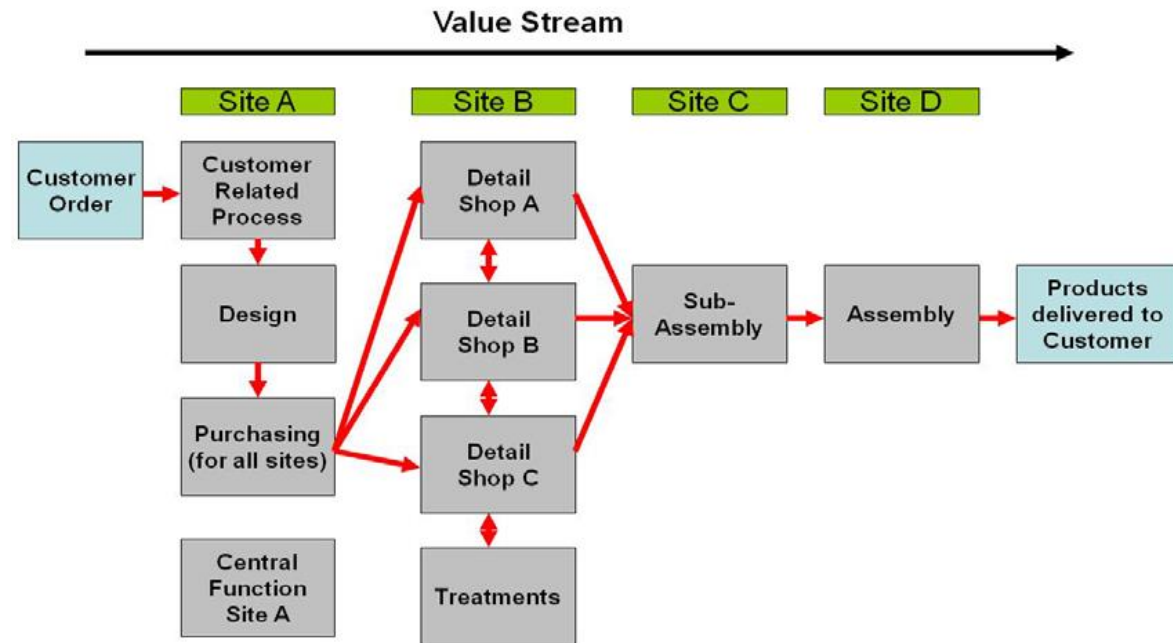
- ✓ L'organisme a un réseau de sites où ses activités sont réalisées (partiellement ou en totalité)
- ✓ Tous les processus du SMQ doivent être les mêmes ($\geq 80\%$) et doivent utiliser les mêmes méthodes et procédures
- ✓ Certains sites peuvent utiliser moins de processus que d'autres



STRUCTURE CAMPUS

Un organisme avec une fonction centrale pas nécessairement le siège où certaines activités sont planifiées, contrôlées, gérées

- ✓ La réalisation du produit est en séquences et décentralisée,
- ✓ Cette réalisation du process a une “chaîne de valeur” pour laquelle les éléments de sortie d’un site sont les éléments d’entrée d’un site pour réaliser un service / produit final



80% des processus et méthodes qui font chaque produit/service sont les mêmes

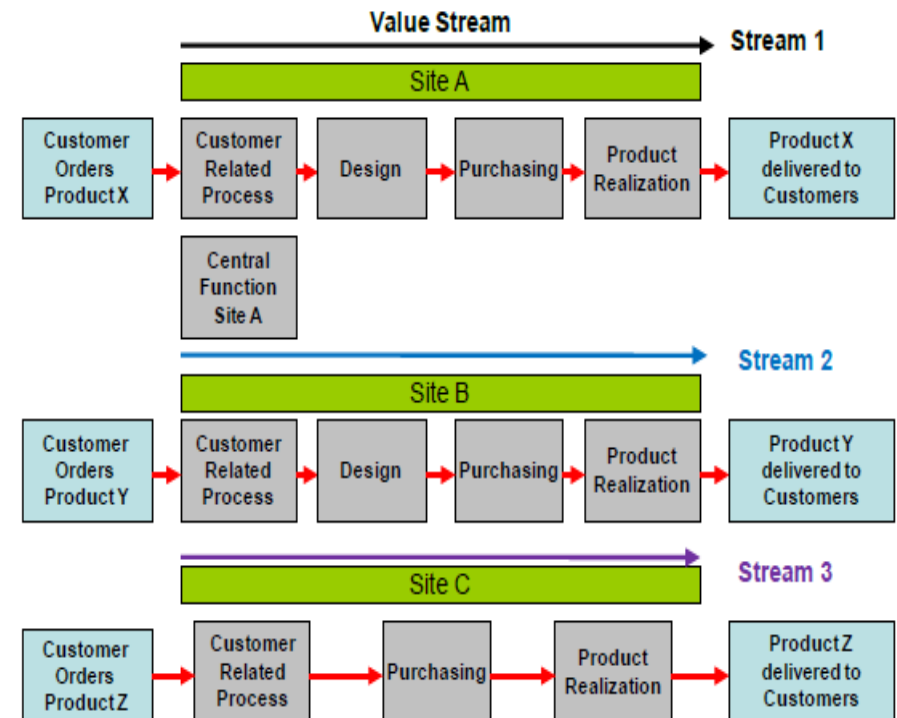
STRUCTURE SEVERAL SITES

Un organisme qui a une fonction centrale identifiée (pas nécessairement le siège) où certaines activités sont planifiées, organisées, contrôlées

✓ Un réseau de sites qui ne sont pas éligibles à « sites multiples » ou « campus »

Exemple:

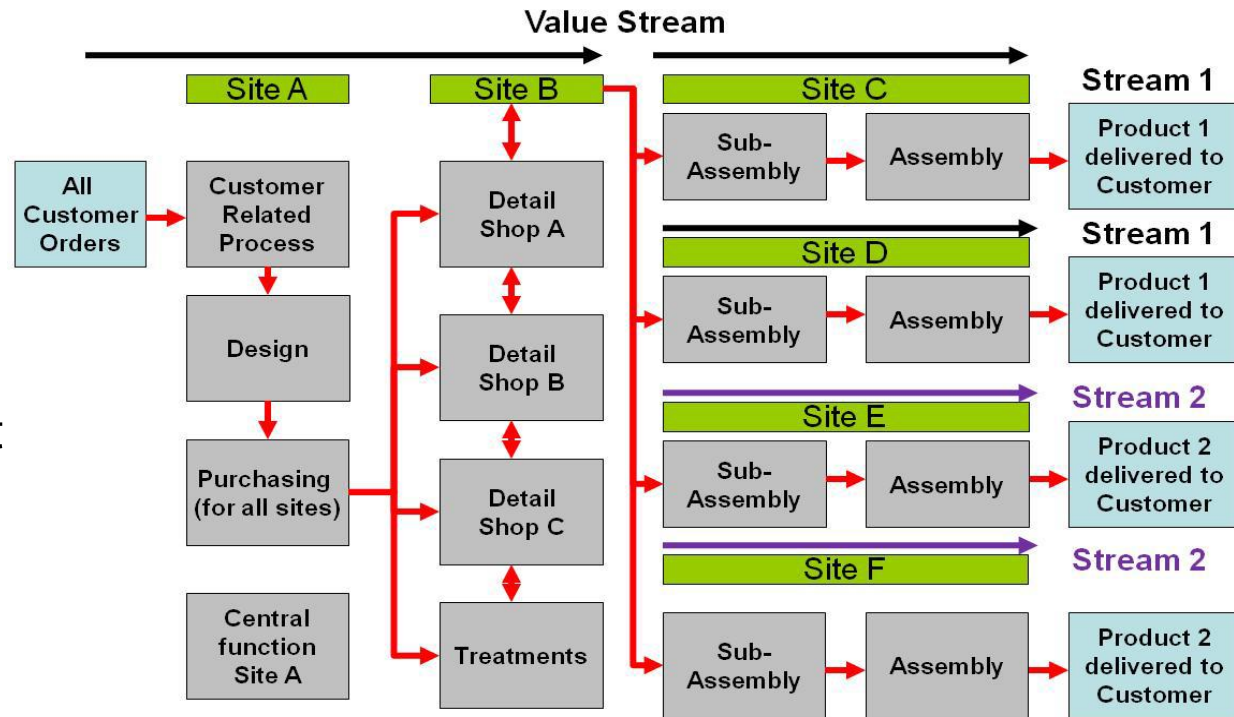
- **Un organisme avec des sites qui réalisent des produits ou services avec des processus / méthodes différents,**
- **Certains clients, des produits ou services pour chaque site sont les mêmes, d'autres sont différents**



STRUCTURE COMPLEXE

Un organisme qui a une fonction centrale identifié (pas nécessairement le siège) où certaines activités sont planifiées, organisées, contrôlées

- ✓ Un réseau de sites qui forment une combinaison de sites multiples, campus, plusieurs sites, ou plus d'un campus



Des questions/ précisions

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